

Craig Reddock

Norfolk, VA 23517
credd005@odu.edu

Education

Old Dominion University **Expected Graduation May 2012**
Doctor of Philosophy – Industrial-Organizational Psychology

The University of Tennessee at Chattanooga, Chattanooga, TN
Master of Science, May 2009 – Industrial-Organizational Psychology
Thesis: *Equity Sensitivity in Benefits Value and Satisfaction*
Committee: Bart L. Weathington (Chair), Michael Biderman, Brian O’Leary, and Rich Allen

Oglethorpe University, Atlanta, GA
Bachelor of Arts, May 2003 – Psychology

Applied Experience

Old Dominion University
Research Assistant, August 2009 – Present

- meta-analysis coding
- assist with the design and implementation of experiments

Logi-Serve
Research Associate, May 2009 - Present

- assist with the design of a Customer Service situational judgment pre-screening test, including review of relevant research, item construction, and preliminary item testing

The University of Tennessee at Chattanooga Graduate School Office
Graduate Assistant, July 2007 – May 2009

- Duties:
- assist in recruiting future UTC graduate students by attending other Universities’ graduate school fairs
 - compile annual Graduate School achievement report
 - construct the demographic and statistical breakdown of every graduate major program
 - analyze statistics for numerous student surveys

Sperduto and Associates
Intern, May 2008 – August 2008

- Duties:
- enter in raw data from surveys
 - sit in on various assessment and development call-backs between consultants and clients
 - compile 360° feedback data
 - check survey statistics for accuracy
 - assemble final results of satisfaction survey into binders in preparation for delivery to customer
 - research and take MBTI, Watson Glazer, SRA, DISC, and 16PF for a self-assessment
 - analyze ten-year survey data to determine significant trends in preparation for white paper
 - edit best-practices spreadsheets and tailor them to clients needs as per survey results

Personnel Board of Jefferson County

Assessor, August 2007; December 2007

- screen and rate applicants interviewing for City Clerk, Waste Water Treatment Plant Maintenance Worker, Juvenile Corrections Officer and Administrative Assistant. Scored written test for Waste Water Treatment Plant Maintenance Worker

The Bucket Shop Café

Bartender, December 1999 - July 2002; *Bartender*, March 2004 – February 2007

Duties:

- total restaurant and staff coordination
- risk and inventory management
- menu innovation

Ameripark

Shift Leader, September 2002 - February 2004

Duties:

- act as liaison between mall and Ameripark senior management
- team leader – scheduling and performance evaluations
- revenue control (responsible for 75% of total monthly revenue)
- risk and insurance claims management

The Network, Inc.

Human Resources Intern/Assistant, March 2003 - July 2003

Duties:

- coordinate job fairs, which included performing initial phone screens, scheduling and administering tests, interviewing, creating and analyzing statistics
- assist with new-hire documentation, orientation and completing reference checks
- research and create various pre-employment screening tests
- research and compile informational health benefits packages

Teaching Experience

Introductory Statistics Laboratory – fall 2008; spring 2009

Topics covered include hypothesis testing using One-Way Analysis of Variance, Two-Sample t-tests, One-Sample t-tests, and the Z statistic; characteristics of normal and uniform distributions; sampling from populations; probability distributions; correlation and regression

Activities & Service

Modern Psychological Studies, *Guest Editor* - UTC

Graduate Student Association, *President* (2008-2009); *Secretary/Treasurer* (2007-2008), UTC

The Society for Human Resources Management UTC Chapter, *Communications Chair* (2008-2009), UTC

Graduate Council, *Member* (2007-2009) - UTC

Library Planning Committee, *Member* (2007-2008) - UTC

Technology Committee, *Member* (2007-2008) - UTC

Delta Sigma Phi Fraternity – *Executive Board Member*, (1998 - 2001) – Oglethorpe University

Professional Memberships

The Society for Industrial & Organizational Psychology

The American Psychological Association

The American Society for Training and Development

Conference Presentations

- Reddock, C. M., & Biderman, M. D. (2008, November). *Analyzing the Impact of Frame-of-Reference Instructions on Personality Measurement*. Poster presented at the 4th Annual River Cities Industrial-Organizational Psychology Conference, Chattanooga, TN.
- Reddock, C. M., & Weathington, B. L. (2008, November). *Equity Sensitivity in Benefits Value and Satisfaction*. Poster presented at the 4th Annual River Cities Industrial-Organizational Psychology Conference, Chattanooga, TN.
- Reddock, C.M. & Weathington, B.L. (2009, September). Further Evaluation of the Relationship Between Equity Sensitivity and "Fringe" Benefit Valuation and Satisfaction. Paper presented at 17th Annual International Conference of the Association on Employment Practices and Principles, Montreal, Quebec, Canada.

Computer Skills

Working knowledge and experience with Microsoft Access, Excel, Word, Publisher, analytical programs SPSS and Amos, Adobe PageMaker and Contribute, and HTML web page programming.

References available upon request.